

AquaFed

THE INTERNATIONAL FEDERATION OF
PRIVATE WATER OPERATORS

www.aquafed.org

PRESS RELEASE

Fundamental challenges for water utilities remain the same

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The ability to recover costs, robust regulation and commitment to a long-term vision remain the three fundamentals to effective utilities, according to AquaFed.

These were among the key messages given by Dominique Gatel, of Veolia, when he gave a presentation on behalf of AquaFed at the IRC [WASH Symposium](#) (12-14 March). He also said that a twin-track approach is needed for reform, both at sector level and municipal level. At sector level, finance for water needs to be ring-fenced and service standards/KPIs set. At municipal level, action is needed to deliver the sector reform, such as clear interaction between utilities and regulators and contracts formalising the delivery to standards.

The [WASH Symposium](#) was a two-day event (12-14 March) focused on systems approaches to develop and improve the delivery of WASH services around the world. The emphasis was on the latest best practise of what works on the ground and how improvements can be measured.

AquaFed and the IRC are members of the [Sanitation and Water for All Partnership](#).

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About AquaFed

AquaFed is the international federation of private water operators. We bring together more than 300 water companies operating in more than 40 countries including European member states. Collectively our members serve around 100 million people in the EU. Over 1 billion people count on private operators to serve them on a daily basis. AquaFed and its members are strongly committed to provide continuously the best quality services to all its customers. We are a UN accredited body and are in the EU transparency register.